TRICARE Heartland

TRICARE Service Centers

***You can access the Heartland Regional Operations Center or your local TRICARE Service Center by calling one, toll-free phone number:* 1-800-941-4501**

Illinois

Rantoul, IL (Chanute AFB)
1 Aviation Center Drive, Suite 105
Rantoul, IL 61866
8 a.m. – 6 p.m. (M-F)

Chicago, IL
300 East Randolph Street
Pedway Level
Chicago, IL 60601
8 a.m. – 6 p.m. (M-F)

Great Lakes Naval Hospital
3001 A 6th Street, 5th Floor
Great Lakes, IL 60088
7 a.m. – 8 p.m. (M-F), 9 a.m. – 1 p.m. (Sat.)

Scott Medical Center
310 West Losey Street
Scott AFB, IL 62225
8 a.m. – 8 p.m. (M-F), 11 a.m. – 3 p.m. (Sat.)

Indiana

Indianapolis, IN
6525 E. 82nd Street, Bldg. 10, Suite 204
Indianapolis, IN 46250
Hours: 8 a.m. – 6 p.m. (M-F)

Grissom Air Reserve Base
1170 North Lancer, Building 162
Peru, IN 46970
8 a.m. – 6 p.m. (M-F)

Kentucky

Ft. Campbell, KY
2525 22nd Street
Fort Campbell, KY 42223
8 a.m. – 8 p.m. (M-F), 9 a.m. – 1 p.m. (Sat.)

Ireland Army Community Hospital
Building 851, Ireland Loop
Fort Knox, KY 40121
7 a.m. – 7 p.m. (M- F), 9 a.m. – 1 p.m. (Sat.)

Michigan

Detroit, MI
17197 North Laurel Park Drive, Suite 120
Livonia, MI 48152
7 a.m. – 6 p.m. (M-F)

Gwinn, MI (K I Sawyer AFB)
Omni Professional Building
248 Wellington Drive
Gwinn, MI 49841
8 a.m. – 6 p.m. (M-F)

Oscoda, MI (Wurtsmith AFB)
Aune Medical Center
5671 N. Skeel Avenue Suite 16
Oscoda, MI 48750
8 a.m. – 6 p.m. (M-F)

Missouri

St. Louis, MO
500 Northwest Plaza, Suite 507
St. Ann, MO 63074
8 a.m. – 6 p.m. (M-F)

Ohio

Akron/Canton, OH
Main Parkway Center
2383 South Main, Suite D-103
Akron, OH 44319
8 a.m. – 6 p.m. (M-F)

Cincinnati, OH
Triangle Park
31 Triangle Park Drive, Suite 3101
Cincinnati, OH 45246
8 a.m. – 6 p.m. (M-F)

Cleveland, OH
The Genesis Building
6000 Lombardo Center, Suite 110
Seven Hills, OH 44131
8 a.m. – 6 p.m. (M-F)

******Hours Exclude Federal Holidays******

Columbus, OH
Crossroads East Center
4419 Crossroads Drive
Columbus, OH 43232
8 a.m. – 6 p.m. (M-F)

Wright Patterson Medical Center
74th Medical Group
4881 Sugar Maple Drive
Wright Patterson AFB, OH 45433
7:30 a.m. – 7:30 p.m. (M-F), 9 a.m. – 1 p.m. (Sat.)

Youngstown, OH
8166 Market Street, Unit E
Boardman, OH 44512
8 a.m. – 6 p.m. (M-F)

Wisconsin

Milwaukee, WI
Royce Federal Plaza
310 W. Wisconsin Avenue, Suite 1230
Milwaukee, WI 53203
8 a.m. – 6 p.m. (M-F)

TRICARE Service Centers (TSCs) are located no more than ten miles from the nearest Military Treatment Facility (MTF), in Base Realignment and Closure (BRAC) Sites, and in larger cities in the TRICARE Mid-Atlantic and TRICARE Heartland Regions.

TRICARE Heartland Regional Offices

Regional Operations Center:	333 West First Street, Suite 300 • Dayton, OH 45402 • 1-800-941-4501
To submit a Claim:	TRICARE Regions 2 and 5 Claims Processing • P.O. Box 7021 • Camden, SC 29020-7021
Claims Questions and Inquiries:	TRICARE Regions 2 & 5 Correspondence • P.O. Box 7022 • Camden, SC 29020-7022 • 1-800-941-4501
To file a Grievance:	TRICARE Region 5 Grievance Unit • 333 W. First Street, Suite 300 • Dayton, OH 45402

For more information visit the Humana Military Web site at: www.humana-military.com

The TRICARE Program is a nondiscriminatory program for TRICARE eligibles offered without regard to beneficiary age, race, religion, gender, rank, sponsor status, family size, or personal income. TRICARE is Your Military Health Plan administered in the TRICARE Mid-Atlantic and the TRICARE Heartland Regions by Humana Military 2/5, Inc. TP25-1018.2 4/02